

# Going to the doctor



Health

Beginner

#### **Tutor Resources for the AMEP**

#### © Commonwealth of Australia 2011

This work is copyright. You may download, display, print and reproduce this material in unaltered form only (retaining this notice) for your personal, non-commercial use or use within your organisation. Apart from any use as permitted under the Copyright Act 1968, all other rights are reserved.

Requests for further authorisation should be directed to the: Commonwealth Copyright Administration Copyright Law Branch Attorney-General's Department Robert Garran Offices National Circuit Barton ACT 2600

Fax: 02 6250 5989

Email: commonwealth.copyright@ag.gov.au

#### Disclaimer

While the Department of Education and Training and its contributors have attempted to ensure the material in this booklet is accurate at the time of release, the booklet contains material on a range of matters that are subject to regular change. No liability for negligence or otherwise is assumed by the department or its contributors should anyone suffer a loss or damage as a result of relying on the information provided in this booklet.

References to external websites are provided for the reader's convenience and do not constitute endorsement of the information at those sites or any associated organisation, product or service. The Department of Education and Training accepts no responsibility for the accuracy, completeness or currency of material contained on any external website that is referred to in this booklet.

#### **Acknowledgements**

The Adult Migrant English Program (AMEP) is funded by the Australian Government Department of Education and Training. Nationally, AMEP Distance/e-learning is delivered through the AMEP FLN Consortium.

#### **Images**

Images from Australian Citizenship Our Common Bond, Our Common Bond A Course in Australian Citizenship and Its Over to You reproduced with permission from the Department of Immigration and Citizenship.

Images reproduced with permission from AMES.

©2011 Photos.com, a division of Getty Images. All rights reserved.

Tutor Resources for the AMEP

Theme:

Health

Topic:

Going to the doctor

Task	Language focus	Learning activities	Resources		
1. Can name parts of the body	Vocabulary	Match words to pictures	Flash cards 1: Parts of the body		
	head, ear/ears, nose, eye/eyes,		Worksheet 1: Parts of the body		
	mouth, arm/arms, hand/hands,	Locate body parts	Worksheet 2: How many?		
	leg/legs, foot/feet, toe/toes, back,		Worksheet 3: Body parts word find		
	neck, stomach, teeth, knee/knees,	Find the body words			
	shoulder				
		Extension			
	Structure	Play 'Simon Says' game			
	This is my				
	How many feet do you have?				
2. Can describe basic symptoms	Vocabulary	Match words to pictures	Flash cards 2: Symptoms		
	stomach-ache, toothache, earache,		Worksheet 4: Symptoms		
Can understand doctor's	headache, sore back, cough, fever,	Write simple sentences	Worksheet 5: Doctor's instructions		
instructions	sore knee, breathe in, breathe out,				
	lie down, look up, look down, poke	Act out doctor's instructions			
	out your tongue, sit down, take off				
	your shirt	Role play doctor's instructions			
	Structure				
	What's the matter? I've got (a				
	sore back, an earache etc).				
3. Can make an appointment	Vocabulary	Role play making an appointment	Worksheet 6: At reception		
	reception, appointment, days, dates,		Worksheet 7: Making an		
	times	Extension	appointment dialogue		
		Listen for specific information			
	Structure	Order a dialogue			
	I would like to make an	Role play			
	appointment.	Record a dialogue			

Tutor Resources for the AMEP

Theme: Health

**Topic:** Going to the doctor

#### Parts of the body

**Task 1:** Can name parts of the body

Vocabulary: head, ear/ears, nose, eye/eyes, mouth, arm/arms, hand/hands, leg/legs, foot/feet,

toe/toes, back, neck, stomach, teeth, knee/knees, shoulder

Language This is my \_\_\_\_.

structure: How many feet do you have?

#### Preparation

Prepare flash cards 1.

#### **Activity instructions**

Match words to pictures

☐ Flashcards 1: Parts of the body

Show picture cards and introduce vocabulary.

Learner matches words to pictures.

Play 'concentration' game. Match words to pictures.

Point to a picture card and ask: What is this? Or what are these? Learner responds: It's a \_\_\_\_ (head, foot, nose, neck etc) or these are \_\_\_\_ (eyes, teeth, ears etc).

Emphasise different language for singular and plurals: this is, these are.

#### Locate body parts

☐ Worksheet 1: Parts of the body

Point to parts on your own body and say: This is my \_\_\_\_ (head, nose etc).

Ask learner to do the same. Learner says: This is my \_\_\_\_ (head, foot etc).

Learner labels body parts on the worksheet. Use flash cards to copy.

Read the words on the worksheet. Learner repeats.

☐ Worksheet 2: How many?

Discuss singular and plurals, e.g. head/heads, foot/feet, leg/legs etc.

Ask: How many heads do you have? Model answer: I have one head. Learner repeats.

Reverse roles. Learner asks questions and tutor answers.

Learner writes the plural of words on the worksheet then writes sentences.

Read the sentences and learner repeats.

Learner writes answers to the questions on the worksheet.

#### Find the body words

☐ Worksheet 3: Body parts word find

Learner completes the word find. Learner reads words and locates part on own body.

Beginner Tutor notes

Tutor Resources for the AMEP

#### **Extension activity**

Play 'Simon Says' game

Say: Simon says touch your\_\_\_\_ (knee, head, foot etc).

Learner touches corresponding body part.

If the learner is not correct then roles are reversed and learner says: Simon says touch your \_\_\_\_. Then you touch corresponding body part. (Sometimes tutor should deliberately touch the incorrect part to check if learner understands and to ensure that roles are reversed again.)

**Beginner** Health: Going to the doctor © Commonwealth of Australia 2011

#### **Tutor notes**

Tutor Resources for the AMEP

#### **Symptoms**

Task 2: Can describe basic symptoms

Can understand doctor's instructions

Vocabulary: Stomach-ache, toothache, earache, headache, sore back, cough, fever, sore knee,

breathe in, breathe out, lie down, look up, look down, poke out your tongue, sit

down, take off your shirt

Language

What's the matter? I've got \_\_\_\_ (a sore, an earache etc).

structure:

#### Preparation

Prepare flash cards 2.

#### **Activity instructions**

Match words to pictures

Flash cards2: Symptoms

Show picture cards and introduce vocabulary.

Learner matches words to pictures.

Point to a picture card and say: I have a/an \_\_\_ (headache, earache, sore knee etc). Learner repeats.

Say a symptom and learner finds the picture.

#### Write simple sentences

☐ Worksheet 4: Symptoms

Point to a picture on the worksheet and ask: What's the matter with him/her? Learner responds: *She has a sore back. He has a toothache. Etc.* 

Learner writes correct word under each picture.

Help learner to write a sentence about each picture.

Read sentences one by one. Learner repeats.

Tutor and learner take turns to ask: What's the matter? Point to a picture card and respond: *I have a/an* \_\_\_\_ (headache, sore knee etc).

#### Act out doctor's instructions

☐ Worksheet 5: Doctor's instructions

Show the pictures on the worksheet and read. Act out each instruction. Learner repeats. Read an instruction and learner acts it out.

#### Role play doctor's instructions

Ask: What's the matter? Learner responds: I have a \_\_\_\_ (cough, fever etc).

Give an appropriate instruction (e.g. breathe in, breathe out).

Reverse roles. Learner plays the doctor and tutor is the patient.

#### **Beginner**

#### **Tutor notes**

Tutor Resources for the AMEP

#### Making a doctor's appointment

Task 3: Can make an appointment

Vocabulary: reception, appointment, days, dates, times

**Language** I would like to make an appointment.

structure:

#### **Preparation**

Bring two mobile phones to the session.

#### **Activity instructions**

Role play making an appointment

Revise days, dates and times.

☐ Worksheet 6: At reception

Show the picture on the worksheet. Ask questions: Where are they? What do you think she is saying? Etc.

Read the dialogue. Discuss any new vocabulary.

Role play the dialogue.

Read again and replace the patient's details with the learner's.

☐ Worksheet 7: Making an appointment dialogue

Show the pictures on the worksheet and discuss.

Role play the dialogue.

Read again with learner using phones as props.

Repeat and replace the patient's details with the learner's.

#### **Extension activities**

Listen for specific information

☐ Worksheet 7: Making an appointment dialogue

Read the dialogue a few times asking learner to listen for different information each time, e.g. listen for the name, listen for the phone number, listen for the time etc.

#### Order a dialogue

Worksheet 7: Making an appointment dialogue

Cut dialogue into strips and ask learner to re-order.

#### Role play

☐ Worksheet 7: Making an appointment dialogue

Change the situation in worksheet 7 and make an appointment for the dentist, hairdresser etc.

#### Record a dialogue

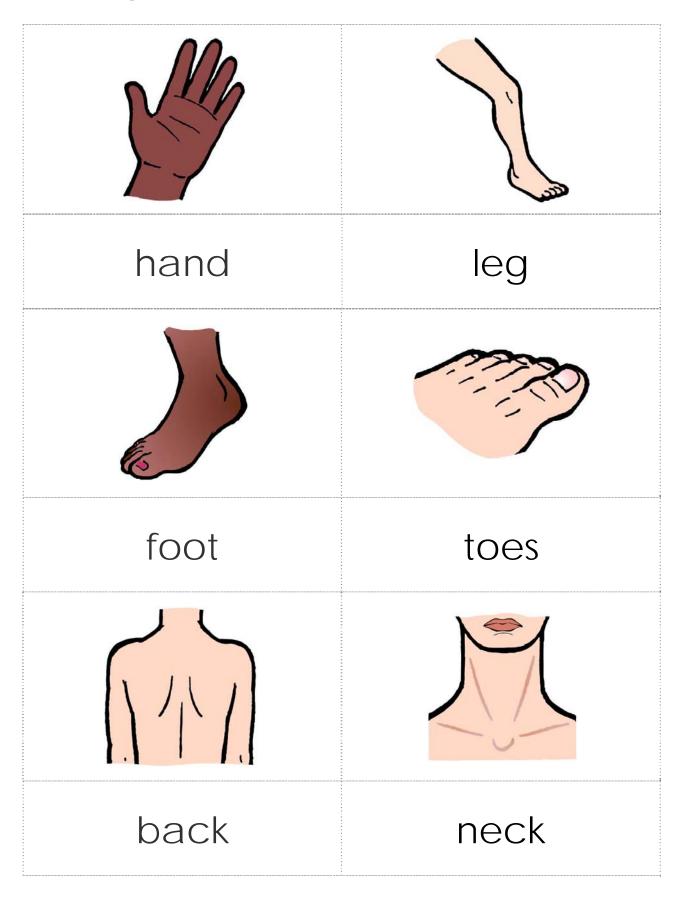
Worksheet 7: Making an appointment dialogue Record the dialogue with learner and listen.

#### Acknowledgement of image source

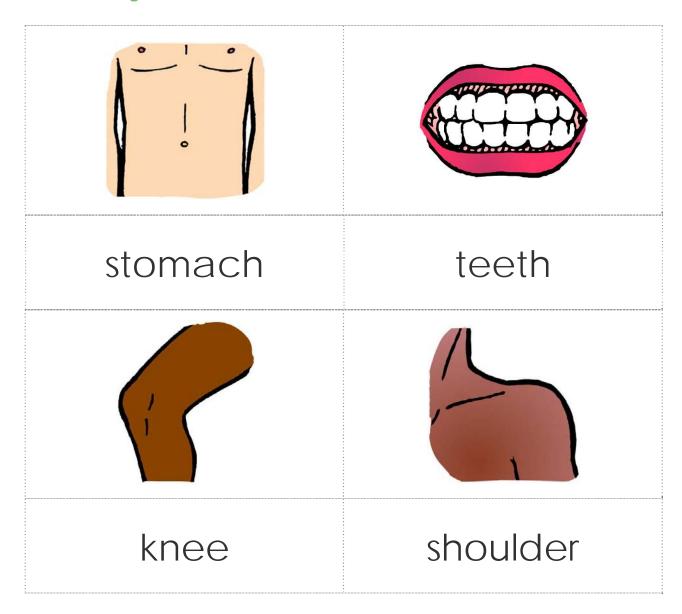
©2011 Photos.com, a division of Getty Images. All rights reserved.

# Flash cards 1: Parts of the body

× riash cards 1. Parts of the body							
head	ear						
nose	eyes						
mouth	arm						

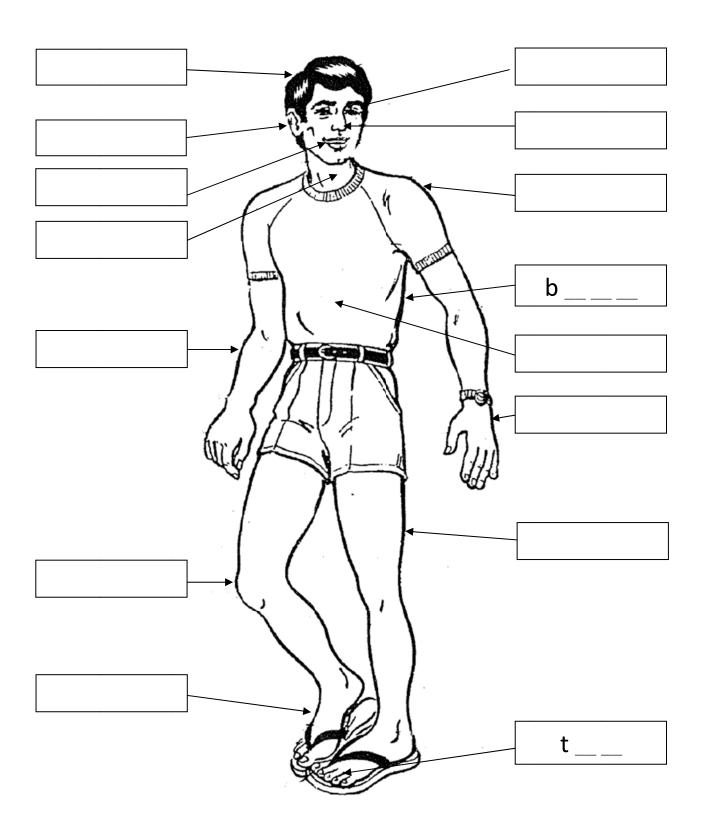


#### **Health: Going to the doctor**



# **Worksheet 1: Parts of the body**

Label the body parts.



# Worksheet 2: How many?

Write the plural form of the singular. Then write sentences. Singular Plural **Sentences** I have one head. heads head leg hand toe eye ear stomach feet foot arm neck Read and answer the questions. How many eyes do you have? I have two eyes. 2. How many heads do you have? 3. How many toes do you have? How many feet do you have? How many legs do you have? How many shoulders do you have?

# Worksheet 3: Body parts word find

#### Find and circle the words (across and down).

head	ear	mouth	leg	back	neck	stomach	knee
nose	foot	teeth	hand	arm	eye	shoulder	toes

	,			T		T	T				T	T		
а	S	W	q	С	S	m	О	u	t	h	V		r	t
р	t	р	b	d	n	k	m	f	d	t	S	n	а	Х
i	О	Z	t	j	Φ	u	V	C	i	S	t	0	n	i
n	m	Ф	0	n	С	S	u	j	V	n		S	р	S
Z	а	<b>&gt;</b>	Φ	i	k		е	У	е	σ	0	е	J	V
u	С	0	S	t	0	r	k	j	n	S	r	р	t	k
k	h	0	0	а	r	m	V	r	i	f	q	r	У	n
r	i	V	S	р	Z	Х	f	S	n	0	W	Z	С	е
k	S	У	t	е	Φ	t	h	<b>V</b>	u	0	d	0	d	е
h	а	n	d	W	u	n	k	n	е	t	u		С	W
d	n	r	р	S	Ī	а	q	d	W	f	r	е	Χ	Z
h	е	а	a	V	n	b	а	U	k	0)	Z	g	f	а
S	0	е	У	u	S	r	İ	е	f	r	е	Z	t	е
d	i	f	9	Z	-	f	g	У	S	0	W	n	Χ	а
Z	р	У	S	h	0	u		d	е	r	С	W	V	r

# Flash cards 2: Symptoms







# headache

stomach-ache





cough

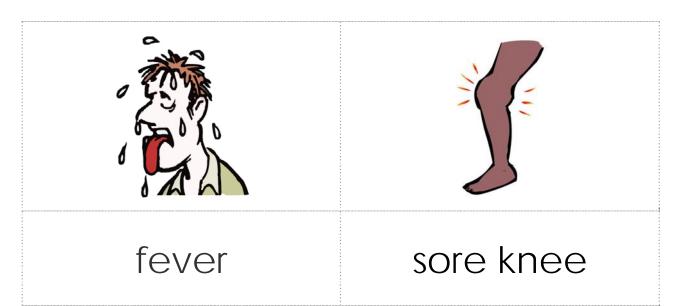
sore back





toothache

earache



**Health: Going to the doctor** 

# **Worksheet 4: Symptoms**

### Write the symptom below its picture.

headache	earache	fever	sore knee
stomach-ache	cough	toothache	sore back

















#### **Health: Going to the doctor**

# Write about each picture. Example He has a cough.





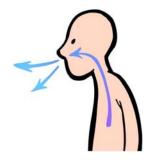


# **Worksheet 5: Doctor's instructions**

#### Read and discuss



breathe in



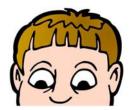
breathe out



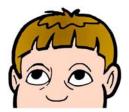
cough



lie down



look down



look up



poke out your tongue



take off your shirt



sit down

# **Worksheet 6: At reception**

#### Discuss the picture.



#### Read the dialogue.

Receptionist: Hello, can I help you?

Patient: I'd like to see a doctor please.

**Receptionist:** Have you been here before?

**Patient:** Yes I have.

**Receptionist:** What's your surname?

Patient: Jones.

**Receptionist:** And your first name?

Patient: Sue.

**Receptionist:** Have you got your Medicare card here?

Patient: Yes, here it is.

**Receptionist:** Thank you, you can take a seat.

Patient: How long will the doctor be?

**Receptionist:** He's very busy, maybe an hour.

**Patient:** Ok. Thanks.

# Worksheet 7: Making an appointment dialogue

Discuss the pictures. Read the dialogue.





**Reception:** Good morning. Epping Medical Centre.

Patient: Hello, I'd like to make an appointment to see the doctor

please.

**Reception:** When would you like to come?

Patient: Tomorrow.

**Reception:** OK. There's an appointment free at 4pm. Can you come

then?

**Patient:** Tomorrow at 4pm. Yes, that's fine.

**Reception:** OK. Can you tell me your name please?

**Patient:** Sue Jones.

**Reception:** Can you spell your surname please?

**Patient:** Yes. Jones, J-O-N-E-S.

**Reception**: And your phone number?

**Patient:** 0408 631 724.

**Reception:** Have you been here before?

Patient: Yes I have.

**Reception:** OK Mrs Jones. We'll see you tomorrow at 4pm.

Patient: Thank you. Goodbye.

**Reception:** Goodbye.