

## **Topic 5: Going to the Chemist Scripts -**

### **Dialogue 1 – Putting in a prescription.**

**Pharmacist:** Good morning.

**Customer:** Oh hi, good morning.

**Pharmacist:** Do you have a prescription?

**Customer:** Yes, yes.

**Pharmacist:** Is this for you or someone else?

**Customer:** Oh no, it's for my son.

**Pharmacist:** Have you been here before?

**Customer:** Ah...no.

**Pharmacist:** Okay, I will need your Medicare card and Healthcare card, if you have one.

**Customer:** Oh, okay. Here you go.

**Pharmacist:** Thanks Mrs. Jones. Are you happy with the generic brand?

**Customer:** Yes, that's okay.

**Pharmacist:** Okay, that will be ready in about ten minutes.

## **Dialogue 2 - Picking up the medication.**

**Pharmacist:** Script for Jones.

**Customer:** Oh, yes.

**Pharmacist:** Has your son had this before?

**Customer:** No

**Pharmacist:** Okay. He needs to take this twice a day with food. Make sure he takes them all until they are finished.

**Customer:** Do you mean before or after food?

**Pharmacist:** Before food is best, on an empty stomach.

**Customer:** Oh, Okay, Thanks.

**Pharmacist:** Can you sign here please?

**Customer:** Sure.

**Pharmacist:** Thanks. You can pay for this at the counter.

**Customer:** Ok thanks. Cheers.

**Pharmacist:** Bye.